

QAS Gateway





Council wide data integrity

For public sector organisations, complete, accurate and standardised location data is critical for the delivery of efficient, reliable and integrated services. If you're now updating your Local Land and Property Gazetteer/Corporate Address Gazetteer (LLPG/CAG) daily, the challenge is to start using this rich source of information consistently across all systems to see the return on investment immediately.

"At present, not all departments within authorities that maintain an LLPG are making use of it." ¹

Using your data

"Organisations no longer have to ring round different departments and deal with getting consistent information about the same address, as there now exists one reliable source of information." ¹

QAS Gateway compresses and indexes any combination of data in real time allowing you to search and capture against the LLPG/CAG or National Land and Property Gazetteer (NLPG)/Definitive National Address for Scotland (DNA-S).

This allows you to:

- use UPRNs consistently across all departments
- maintain legacy databases cleaning them against the LLPG/CAG
- search against the LLPG/CAG data to verify citizens online or at your desktop

*"QAS Gateway brings the NLPG and the DNA-S within the reach of more departments...It allows consistent address search functionality to take place across all departments within an organisation, thereby **reducing the overheads of searching multiple databases and reducing the risks of inconsistent and duplicated errors.**" ²*

The gazetteers contain more than 112 million records taking up more than 10 gigabytes of storage space. The need to easily and quickly search on this information is critical in achieving improved service provision and improved customer perception.

What's next?

Combining extensive consultancy and training expertise, the QAS Professional Services team can work with you on an audit of where you are with your data today. This is a joint document which plans out milestones and goals to implement QAS Gateway, mitigating risk and allowing you to see processes and requirements clearly.

QAS Professional Services will work with you to:

- Produce an address and identity management strategy including an associated plan of action – geared towards the ongoing improved use of your data against targets
- Assist with the implementation and management of your plan, including installation and configuration of QAS Gateway alongside complimentary solutions

QAS Gateway seamlessly integrates into existing applications across your whole organisation, saving time, cost and reducing risk. With a clear interface, it is also easy to use.

¹ "It makes life easier" - a study to evaluate the benefit of the NLPGs. Centre for economics and business research ltd. 2006

² Sarah Burnett, Senior Analyst
Butler Technology Assessment July 2007

How does it work?

“The advantage of QAS Gateway is that it effectively brings all these sources of address data together for search purposes, allowing the organisation to benefit from a single standardised source of address data.”²

QAS Gateway enables an organisation-wide data integration solution without the need for a system re-architecture or a lengthy integration project. Utilising QAS Gateway will also minimise any risks associated with this type of project.

The solution can be delivered in one of two ways:

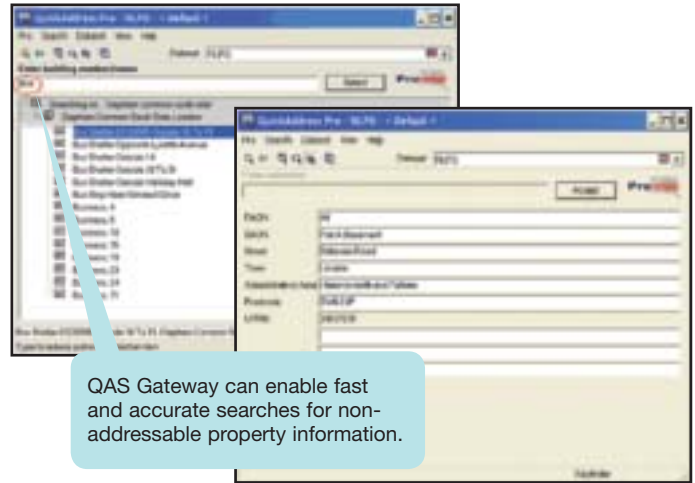
- Fully integrated within the application
- Standalone

The solution consists of:

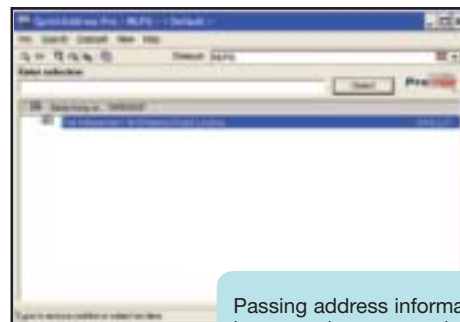
Database Builder which compresses and indexes gazetteer data, provides a scalable solution enabling new departments to use the LLPG/NLPG according to ongoing requirements.

QAS Pro and **QAS Pro Web** allows the capture of standard information against the LLPG/NLPG/CAG/DNA-S.

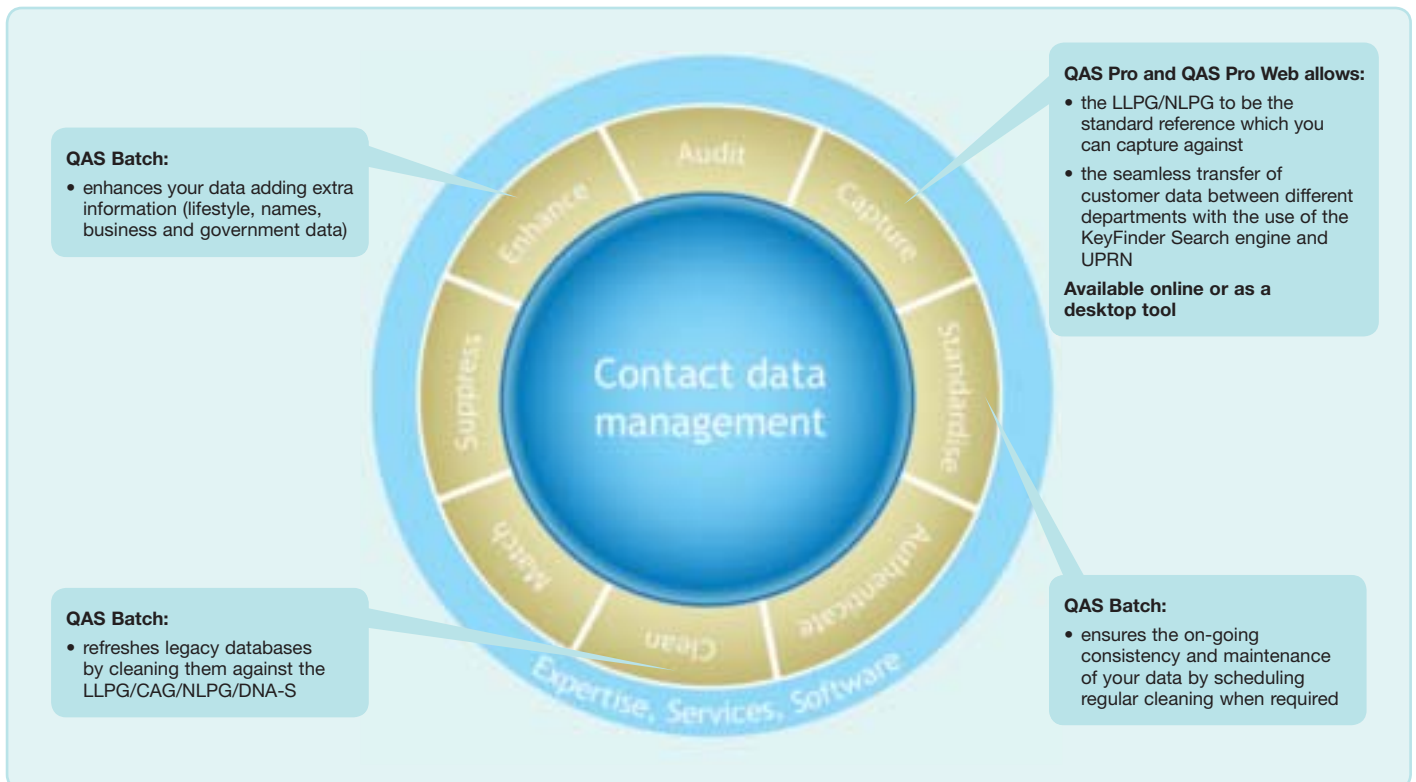
QAS Batch enables regular cleaning and standardisation of data against the chosen data source.



QAS Gateway can enable fast and accurate searches for non-addressable property information.



Passing address information between departments is as simple as sending the UPRN.



“The NLPG could save local government in England and Wales alone at least £54.4 million per annum.”¹

For a demonstration of QAS Gateway, visit www.qas.co.uk/gateway



The benefits

Return on investment

- According to CEBR the NLPG could save local government in England and Wales at least £54.4 million per annum, therefore being able to use it intelligently is key

Improved customer service

- Intelligently search across accurate property information for more streamlined allocation of limited resources
- Find addresses and property grid references quickly, with minimal address information or manual input
- Reduce common mistakes in your data and improve customer service through validating data at the point of capture

Shared services

- Use your standardised LLPG/CAG within multiple systems including the web
- Use the same data many times for greater economies of scale
- Enable a single citizen view across your organisation by using your LLPG/NLPG as the single data source

“The Gateway solution has the potential to make search processes more efficient and to bring the NLPG within the reach of more users, helping organisations deliver services faster and more efficiently.”²

² Sarah Burnett, Senior Analyst
Butler Technology Assessment July 2007

Departmental or enterprise wide deployment

The flexibility of QAS ensures swift and trouble-free integration across multiple applications. QAS has well established Business Partner relationships with leading Systems Integrators and applications providers, such as Northgate Information Services, ESRI and Lagan Technologies, enabling QAS to provide fully supported integrations. QAS also works extensively with specific public sector application providers relating to areas such as contact centres, Planning, housing departments, HR, Finance, Social Services and GIS. This means the solution can be deployed by department or across the enterprise.

Why QAS?

QAS has a dedicated public sector team who understand local and central government challenges. Our customers represent over 700 public sector customers across local government, central government, emergency services, criminal justice and healthcare. They include over 70% of local authorities in the UK, over 100 central government departments and agencies including police forces and the NHS.

QAS is an international provider of contact data management solutions. Award winning products from QAS are a result of a 17-year investment in technology development to ensure each solution delivers the highest level of functionality and service support for our 10,000 customers.

Want to know more?

To find out more about QAS Gateway please:

Call 0800 197 7970

Email gateway@qas.com

Visit www.qas.co.uk/gateway



QAS Ltd, George West House, 2-3 Clapham Common North Side, London SW4 0QL

Tel: +44 (0)20 7498 7777 Fax: +44 (0)20 7498 0303

www.qas.co.uk